

# CCG Governing Body 10 September 2020 agenda item 04b1

## Buckinghamshire Winter Plan 2020/21



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# Summary

As part of managing the new challenges facing the Health and Social Care Sector following the Covid Pandemic Buckinghamshire have taken the Recovery Programme as an opportunity to undertake a wider Transformation Programme for all Urgent and Emergency Care Services.

The slide deck explains this Transformation Programme and how the Winter Plan, Flu Plan and Covid Second Surge Plan contribute to this.

# Buckinghamshire Context

The Urgent and Emergency Care Transformation Programme is part of the joint Buckinghamshire CCG and BHT Recovery and Renewal programme which aims to deliver three key objectives:

## Respond

- Respond to the ongoing Covid-19 crisis in a way that is safe for patients and staff.

## Recover

- Restarting those activities that were stopped in response to the crisis and returning to previous performance levels.

## Renew

- Embedding and introducing changes in response to the crisis that will help improve quality and sustainability in the long term.

# Urgent and Emergency Care Recovery and Transformation –

## Workstreams

The table below highlights the six workstreams that form part of the Urgent and Emergency Care Recovery and Transformation Programme:

Workstream	Aims
<b>Pre-Hospital</b>	This workstream is to ensure patients receive the right care in the right setting this work stream focuses on the urgent and emergency health care outside of an acute setting.
<b>Front Door</b>	This work stream is about reconfiguring urgent and emergency care access into the hospital to ensure the patient sees the right clinician at the right time.
<b>Ambulation and Acute</b>	This work stream is about creating / cohorting services for patients that require same day emergency care that can be treated within 24 hours rather than having to be admitted into a hospital ward.
<b>Post-Acute</b>	This work stream is to help improve our internal processes throughout the hospital to ensure the patient flow is maintained and optimal healthcare is delivered.
<b>Get Me Home</b>	This workstream will enable patients to be discharged from an acute setting in the most appropriate timeframe, safely and to the setting best suited to their health and social care needs.
<b>Anticipate Not React</b>	This work stream focuses on ensuring the whole health and social care system is able to react to any situation it may face in a controlled and effective manner to ensure staff, resources and patients remain safe. This incorporates system wide frameworks and processes to manage periods of high demand as proactively as possible.

# Anticipate Not React Workstream

As explained below the Anticipate Not React Workstream is about ensuring Buckinghamshire has clear transparent frameworks to manage demands across the Urgent and Emergency Care services.

Workstream	Aims
<b>Anticipate Not React</b>	This work stream focuses on ensuring the whole health and social care system is able to react to any situation it may face in a controlled and effective manner to ensure staff, resources and patients remain safe. This incorporates system wide frameworks and processes to manage periods of high demand as proactively as possible.

Part of this workstream includes:

- Winter Delivery Plan
- Flu Plan
- Covid Second Surge Plan

# Winter Delivery Plan 2020/21

The Buckinghamshire Winter Delivery Plan is an iterative plan to support the Buckinghamshire System across Winter 2020/21 is made up of two components:

- Winter Plan
- Action Tracker

The Buckinghamshire system's winter approach will be governed by the following four principles.

1. **Prevention** - Infection Control: build on COVID-19 lessons regarding PPE / Handwashing etc, Flu Planning etc.
2. **Avoiding Attendances** - Attendances at A&E should be avoided where possible and clinically justified. The provision of suitable and safe alternatives to hospital attendance must be utilised or enhanced.
3. **Avoiding Admissions** - The use of various streaming, Same Day Emergency Care (SDEC) and pathway initiatives to both alleviate A&E use and avoid unnecessary admissions will be vital to patient flow
4. **Rapid Discharge** - Delays to discharges from hospital must be minimised

All parts of the system adhere to these principles and to the actions set out in the action tracker. The plan also recognises that all individual providers may have their own plans in place.

# Key Actions for Winter 2020/21

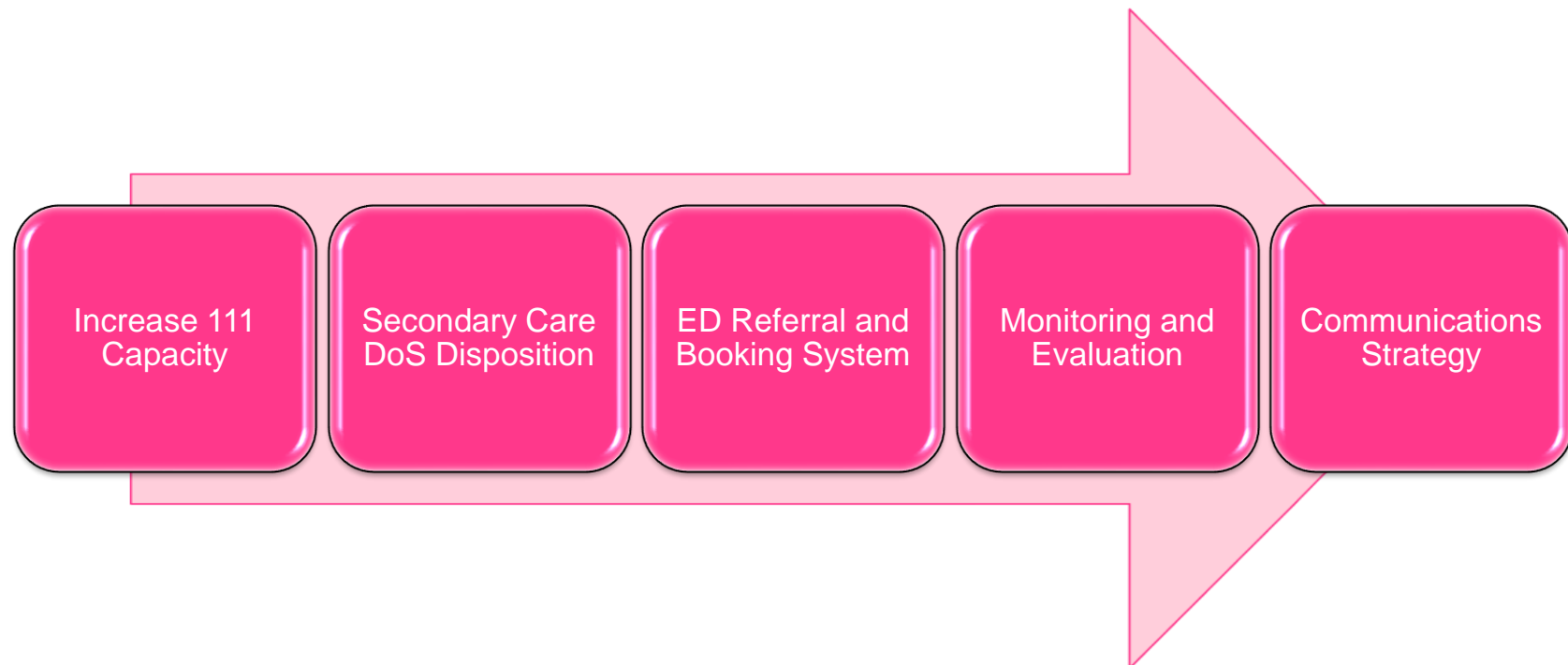
Alongside the wider Recovery and Restoration Programme there are key priorities identified for Buckinghamshire for this winter which are recorded on the Action Tracker which will be monitored on a monthly basis via the **Urgent and Emergency Care Board**.

Four of these actions includes:

- Think 111 First
- Paediatrics Pathways
- Hot Hubs / Home visiting
- Flu Vaccinations

# Think 111 First

Think 111 First is the national ask for all areas to be able to directly book from 111 into appointment slots into the Emergency Department. Buckinghamshire will be going live with this model with effect from 12<sup>th</sup> October 2020. The diagram below highlights the five key steps to deliver this project:





# Paediatric Pathways

Last winter there was a high volume of children presenting in all urgent and emergency care settings with fever.

The Childrens Urgent Care Group continue to work on this as a high priority for this winter.

Early joint communications strategy in implementation- as advised by Public Health and The childrens Urgent care advisory Group.

Fever, Bronchiolitis , asthma and wheeze leaflets circulated

Additional 20 acute paediatric beds available at BHT from 1<sup>st</sup> Sept.

Fedbucks will support via hot hubs

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# Hot Hubs / Home Visiting

**Coproduction Fedbacks and SCAS**

**Hot hubs at Wycombe and SMH**

**Covid triage function- clear algorithms and pathways**

**Most appropriate HCP and service for the patient**

**Spans childrens, adults, housebound , LD patients**

**Service kept live, immediate capacity for any second wave with expansion plan if required**

# Flu Plan

Buckinghamshire Flu Plan details immunisation plan for Buckinghamshire residents during flu season as part of winter contingency aiming to protect those at risk, prevent ill-health and minimize further impact on the NHS and social care.

A Buckinghamshire Project Team has been established and working in partnership with our BOB colleagues we have a comprehensive system wide flu plan in place. The Flu Project team meet fortnightly to ensure delivery of key tasks and reports monthly to the UEC Recovery Group. The table below is the latest update from the Flu Highlight Report:

For Flu 20/21 in Bucks we are now at the point where we have set up a local Bucks flu planning team. We have good engagement from Primary Care, BHT, Buckinghamshire Council, LMC, LPC, Bucks CCG and FedBucks. We have had 4 successful meetings where we have discussed the actions and leads for the local plan and we now have a final plan in place. We now have a number of actions from the acute to tackle flu and have a good idea around how Primary Care will tackle flu at a practice level. We now have PPE national guidance that Gloves and aprons will not be necessary, just need hand hygiene between patients and wear a sessional facemask. The vaccination programme starts on 8<sup>th</sup> September and we are in a good position for these to get under way.

Top 3 Achievements This Period	Top 3 Priorities for Next Period
<ol style="list-style-type: none"><li>1. Project Plan has been finalised</li><li>2. Community Pharmacy are now working closely with GPs around care homes</li><li>3. Successful communications have now been sent out to practices in Bucks</li></ol>	<ol style="list-style-type: none"><li>1. Final sign off of plan by UEC Board</li><li>2. Confirm how Acute will be tackling Flu</li><li>3. Flu vaccination programme to start 8<sup>th</sup> Sept - focussing on at risk patients</li></ol>

# COVID-19 SECOND SURGE PLAN

As part of the national expectation each system should have in place their Covid-19 Second Surge Plan. Some providers will also have their own in place to ensure they can react to a second surge should it arise.

The Buckinghamshire Second Surge Plan has been developed with ICP partners to outline trigger points for surge consisting of COVID-19 related surge, winter pressures and impact of EU Exit and actions required to manage these effectively.

# ANY QUESTIONS

