

Reference: FOI 35756 BUCKS 14Y

Subject: Community Dermatology Services

I can confirm that the CCG does hold the information requested; please see responses below:

QUESTION	RESPONSE
1. Is your Community Dermatology Service provided as a separate contract or is it integrated into the secondary care service?	Buckinghamshire CCG does not commission a Community Dermatology service
2. Who is the current provider of the Community Dermatology service?	Not applicable
3. Is the contract delivered in partnership with other providers? If so, who are the providers and from what sector (e.g. third sector, contractors)	Not applicable
4. What is the contract length and contract value of the current Community Dermatology contract?	Not applicable
5. Does the current service utilise Artificial Intelligence (AI)?	Not applicable
a) If yes, which parts of the pathway is the AI used in? What are the success rates for AI compared to consultants in the service?	Not applicable
b) If No, Would the CCG consider commissioning AI as part of a future service?	Not applicable
6. Would it be possible to get a copy of the current service specification?	Not applicable
7. When is the current Community Dermatology service due to be re-tendered?	Not applicable
8. Is this date before contract extension (if so what is the extension period and likelihood of extension)?	Not applicable

<p>9. Is it anticipated the re-tendered service will adhere to the same model and specification as the current Community Dermatology service?</p>	<p>Not applicable</p>
<p>a) If not, how do you expect this service to differ? Will you be undertaking market engagement ahead of any procurement process to inform this model?</p>	<p>Not applicable</p>
<p>b) If yes, do you anticipate the contract length and financial envelope to remain the same or efficiency savings to be applied? What percentage reduction would this be?</p>	<p>Not applicable</p>
<p>10. Has the current Community Dermatology service met all of the contracted KPIs during the lifetime of the contract?</p>	<p>Not applicable</p>
<p>11. Has the current provider of the Community Dermatology Service been served with any performance notices? If yes, when were they served and what for?</p>	<p>Not applicable</p>
<p>12. Are there any areas of particular concern within the CCGs population which the Community Dermatology service could be addressing more effectively?</p>	<p>Not applicable</p>
<p>13. Are there any areas of exceptional practice and/or innovation in the current Community Dermatology Service which stand out to the CCG?</p>	<p>Not applicable</p>
<p>14. What is the current Patient Satisfaction Rate for the Community Dermatology Service? Has this remained consistent or has there been fluctuations (reduced or improved)?</p>	<p>Not applicable</p>
<p>15. Which virtual/remote platforms are used in the current Community Dermatology Service? a) Telephone b) Video General, e.g. WhatsApp, Skype, Zoom c) Video Bespoke, e.g. Q-Doc, Attend Anywhere</p>	<p>Not applicable</p>
<p>16. Has the Community Dermatology Service continued to operate routine appointments during the Covid-19 pandemic via remote methods alongside Emergency/Urgent referrals?</p>	<p>Not applicable</p>

The information provided in this response is accurate as of 16 June 2020 and has been authorised for release by Robert Majilton, Deputy Chief Officer and Director of Sustainability & Transformation for NHS Buckinghamshire CCG.