

**Reference:** FOI 35705 BUCKS 14Y

**Subject:** Community MSK Services

*I can confirm that the CCG does hold some of the information requested; please see responses below:*

QUESTION	RESPONSE
<p><b>1. Is the current Community MSK service based on a Block Contract or AQP model?</b></p> <p>a. If Block Contract who is the current provider of the service?</p> <p>b. If AQP how many providers are on the framework?</p>	<p>No</p>
<p><b>2. Is the contract delivered in partnership with other providers? If so, who are the providers and from what sector (e.g. third sector, contractors)</b></p>	<p>Yes, <a href="#">Buckinghamshire Healthcare NHS Trust</a> (BHT)</p>
<p><b>3. What is the contract length and contract value of the current Community MSK contract?</b></p>	<p>This information is not known – this is managed by BHT</p>
<p><b>4. What is the treatment model for the current Community MSK service? For example:</b></p> <p>a. Does the service include an MSK triage service that directs referrals to secondary care/specialist services as well as the Community Service?</p> <p>b. Does the Community MSK service include an integrated pain management service?</p>	<p>a) Yes</p> <p>b) Yes, although led by our acute NHS Trust (BHT)</p>
<p><b>5. Would it be possible to get a copy of the current service specification?</b></p>	<p>No</p>

<p><b>6. When is the current Community MSK service due to be re-tendered?</b></p>	<p>This is being reviewed at present.</p>
<p><b>7. Is this date before contract extension? (if so, what is the extension period and likelihood of extension)</b></p>	<p>Unknown</p>
<p><b>8. Is it anticipated the re-tendered service will adhere to the same model and specification as the current Community MSK service?</b></p> <p><b>a. If not, how do you expect this service to differ? Will you be undertaking market engagement ahead of any procurement process to inform this model?</b></p> <p><b>b. If yes, do you anticipate the contract length and financial envelope to remain the same or efficiency savings to be applied? What percentage reduction would this be?</b></p>	<p>Following years of developing an integrated model between community and acute services, we now need to consider the developments following COVID. Therefore, we are unable to confirm an answer to this question presently.</p>
<p><b>9. Has the current Community MSK service met all the contracted KPIs during the lifetime of the contract?</b></p>	<p>Yes</p>
<p><b>10. Has the current provider of the Community MSK Service been served with any performance notices? If yes, when were they served and what for?</b></p>	<p>No</p>
<p><b>11. Are there any areas of particular concern/health outcomes within the CCGs population which the Community MSK service could be addressing more effectively?</b></p>	<p>No</p>
<p><b>12. Are there any areas of exceptional practice and/or innovation in the current Community MSK Service which stand out to the CCG?</b></p>	<p>Shared Multi-Disciplinary Teams (MDTs) between acute NHS provider and community provider. Virtual clinics. Shared diagnostics with the community provider having diagnostic capability – MRI and X-Ray</p>

<p><b>13. What is the current Patient Satisfaction Rate for the Community MSK Service? Has this remained consistent or has there been fluctuations (reduced or improved)?</b></p>	<p>Buckinghamshire CCG does not hold this information.  May we suggest you contact Buckinghamshire Healthcare NHS Trust (BHT) via this <a href="#">link</a> as they may be able to provide the data required.</p>
<p><b>14. Which virtual/remote platforms are used in the current Community MSK Service?</b></p> <ul style="list-style-type: none"> <li>a. Telephone</li> <li>b. Video General, e.g. WhatsApp, Skype, Zoom</li> <li>c. Video Bespoke, e.g. Physitrack, Q-Doc</li> </ul>	<ul style="list-style-type: none"> <li>a) Yes</li> <li>b) And c) – information not held</li> </ul>
<p><b>15. Has the Community MSK Service continued to operate routine appointments during the Covid-19 pandemic via remote methods alongside Emergency/Urgent referrals?</b></p>	<p>Yes</p>

*The information provided in this response is accurate as of 29 June 2020, and has been authorised for release by Robert Majilton, Deputy Chief Officer and Director of Sustainability & Transformation for NHS Buckinghamshire CCG.*