

# THE FUTURE OF CHILTERN HOUSE MEDICAL CENTRE:

## Chiltern House Medical Centre

NHS Buckinghamshire Clinical Commissioning Group is working with patients, the practice and its staff, the PPG and NHS England to determine future plans for Chiltern House Medical Centre (CHMC).

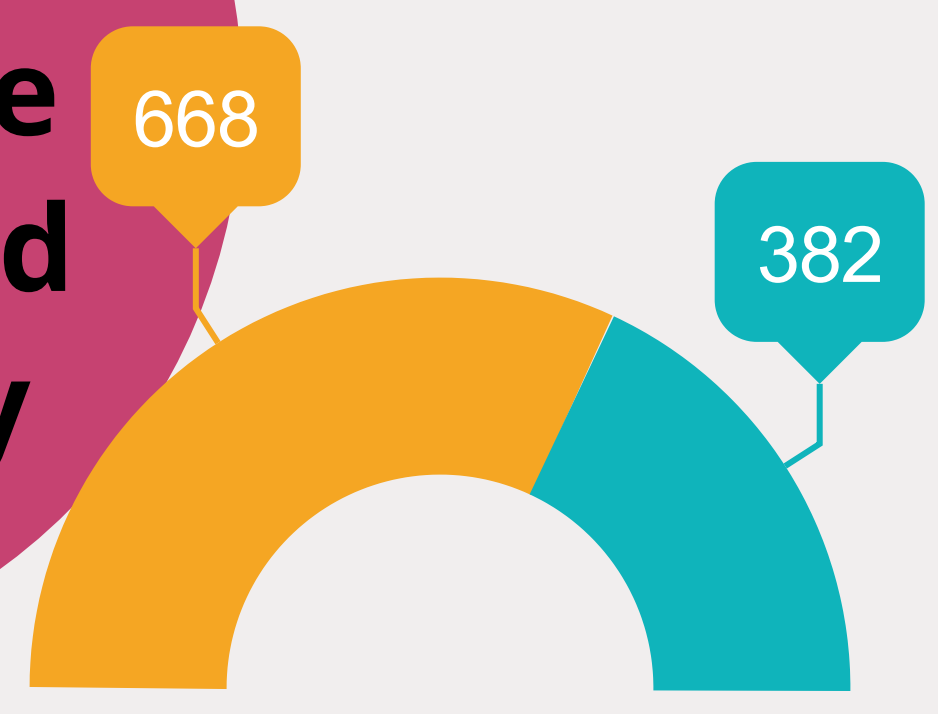
1,124 members of the public took part in the consultation. 668 participants were previously registered with Dragon Cottage and 382 are from Temple End. 75 people did not state which site. There was a mixture in age of the respondents from aged 16 to over 80 years old. The majority were aged between 65 and 79.

**Option 1:**  
Managed list dispersal – 148 people preferred this option

**Option 2:**  
Managed list dispersal to one practice – 74 people preferred this option

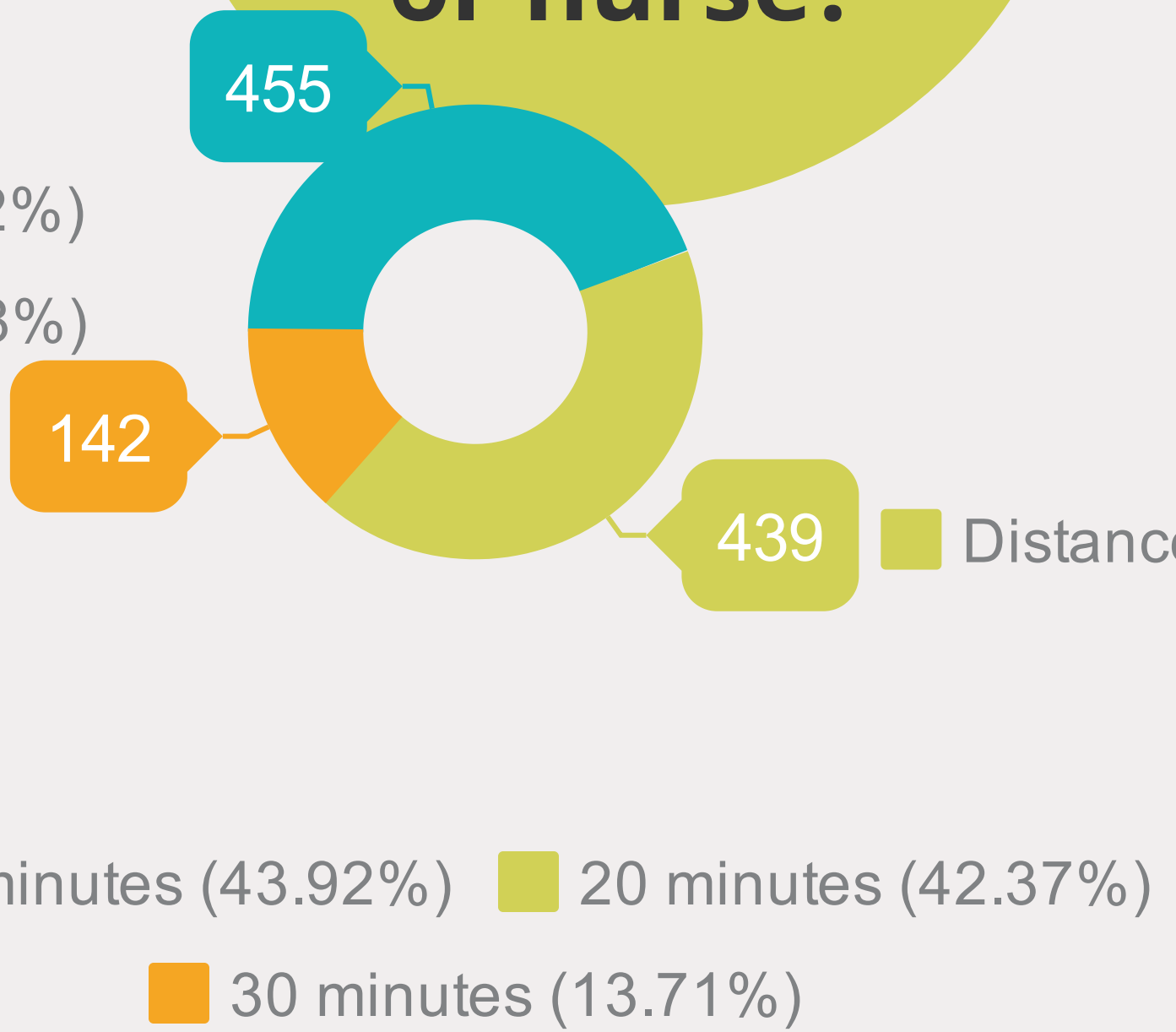
**Option 3:**  
Procurement – 613 people preferred this option

**Before Dragon Cottage closed which of the surgeries did you usually visit?**



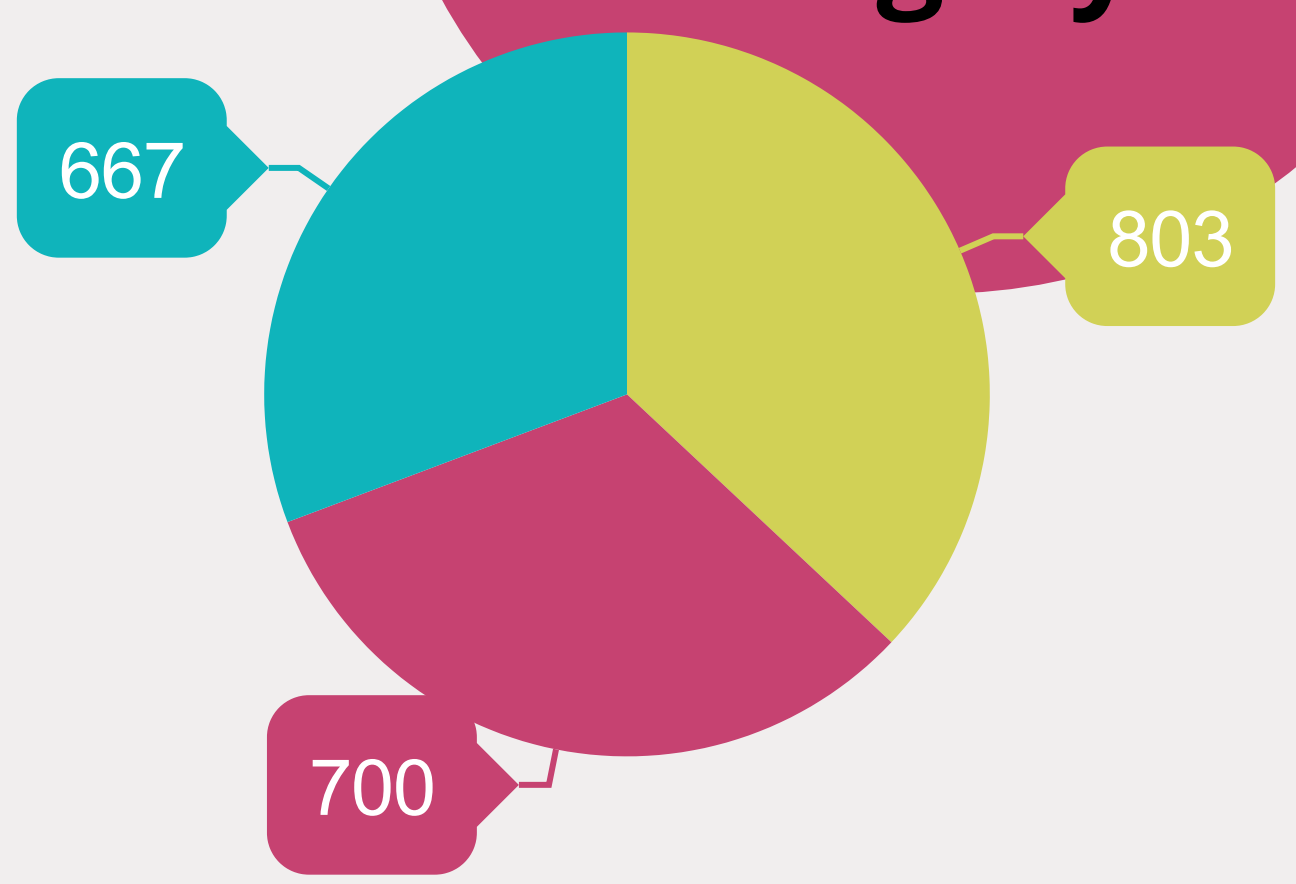
Dragon Cottage, Holmer Green (63.62%)  
Chiltern House, High Wycombe (36.38%)

**What is the maximum time you would feel happy to travel to see a doctor or nurse?**



10 minutes (43.92%) 20 minutes (42.37%)  
30 minutes (13.71%)

**What is important to you from your surgery?**



Distance to travel (37%) Easily accessible (32.26%)  
Access to the same GP (30.74%)

**Would you consider accessing online appointments with a doctor or nurse, for example through Skype, to seek medical advice?**



Yes (13.01%) No (50.19%) Maybe (24.91%)  
Would not know how to (11.90%)

Inclusion within the community so the practice having a regular newsletter or meetings for the public

More GP appointments to be made available and the practice to stay open later during the week and at weekends

Long term doctors rather than locums

More services to be provided so less need to go to hospital. Suggestions include, physiotherapy, mental health, dementia, travel vaccinations, blood tests and repeat prescriptions

A health centre with complementary therapists and advice

A practice based in Holmer Green

Focus on prevention, including health checks

Male doctor

Bookable appointments rather than same day

**Are there any services currently not provided that you would like access to?**