

Reference: FOI 28505 BUCKS 14Y

Subject: Complex Care Packages

I can confirm that the CCG does hold some of the information requested; please see responses below:

QUESTION	RESPONSE
<p>I would like to request the following information regarding Complex Care packages, for adults with complex physical or neurological disabilities within your local CCG area.</p>	
<p>1. Please supply the name, job title, email address and telephone number of the Commissioner with responsibility for commissioning Complex Care packages, for adults (aged 18-64) with complex physical or neurological disabilities.</p>	<p>James Limehouse Senior CHC Commissioning Manager Tel: 01296 587220 Email: Bucksccg@nhs.net</p>
<p>2. Please provide the total number of adults receiving Continuing Healthcare (CHC) funded packages of care;</p>	
<p>a) At year-end 2017/18</p>	<p>327</p> <p>Further information regarding Continuing Healthcare (CHC) statistics can be found by following the link.</p>

b) New placements during the year 2017/18	New packages – 476 (171 patients) This includes both domiciliary care and care home placements.
3. Please provide the total number of adults with the following conditions receiving CHC funded packages of care in 2017/18 – at year-end and new placements during the year. If data not available for 2017/18, please provide 2016/17 data;	
a) Acquired brain injury (ABI)	The CHC National Framework is not diagnosis based; we are therefore unable to provide this data.
b) Stroke	
c) Huntington’s Disease	
d) Multiple sclerosis	
e) Spinal injury	
f) Other neurological conditions e.g. Pick’s disease, Korsakoff’s syndrome, muscular dystrophy, Parkinson’s disease, motor neurone disease (MND) – please state which conditions are included in your response	
4. How many of those adults (in question 3) are cared for in Care Home and Hospital settings?	

a) Acquired brain injury (ABI)	The CHC National Framework is not diagnosis based; we are therefore unable to provide this data.
b) Stroke	
c) Huntington's Disease	
d) Multiple sclerosis	
e) Spinal injury	
f) Other neurological conditions e.g. Pick's disease, Korsakoff's syndrome, muscular dystrophy, Parkinson's disease, motor neurone disease (MND) – please state which conditions are included in your response	
5. Please provide the total expenditure on CHC funded packages of care for financial year 2017/18, and the CHC expenditure on Care Home and Hospital placements over the same period. If expenditure for 2017/18 is not yet available, please provide projected expenditure.	<p>Care Home: £24,281,643 Independent Hospital: £154,700</p> <p>Total CHC Expenditure: £40,720,670</p>

<p>6. Please provide the list of providers that received this funding.</p>	<p>1st Homecare Solutions Ltd 4319 Fountain Care Ltd AAMS - AMBULANCE TRANSPORT Active Assistance Acute Ambulance & Medical Services Allied Health Care Amegreen Complex Care Apple Hill Autism at Kingwood (was Kingwood Trust) Autism Consultants Ltd Avondale Care Home Aylesbury Opportunities Centre Badby Park - DO NOT USE BB Healthcare BCC - Priors Court Foundation Bespoke Care at Home Birchwood - Chesham Bluebird Care (Cherwell) Bluebirds (P.J. Care Ltd) Bluebirds (South Bucks & Slough) Bluebirds Nursing Home Botts Farm Nursing Home Bradbury House Buckingham House Buckingham House Nursing Home Buckinghamshire Care Ltd Bucks Country Home Care Ltd</p>
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	<p>Bucks County Council Burnham Lodge Cambian Group PLC Capital Staffing Services Ltd Care Forum (MK) Limited Care Resource Bureau Care Watch (Aylesbury) Caremark (Aylesbury & Wycombe) Caremark (Hillingdon) Carers Trust (Central and South Bucks) Catherine Court Nursing Home Chailey Heritage School Chalfont Lodge Nursing Home Cherry Garden Nursing Home Cherry Tree Nursing Home Chesham Leys Chesham Supported Living Chiltern Court Nursing Home Chiltern Support and Housing Chiltern View Nursing Home Chilton House Nursing Home Choice Support Choice Support - MK Clarriots Home Care Classic Care (Homecare Services) Limited Clover Taxis Coghlan Lodges Limited</p>
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	<p>Collaborative Health Care Comfort care Services Connect2Flexicare Ltd Continental Private Hire Ltd Cotswold Cottage - The Fremantle Trust Country Cars Cream Residential Care CRM Ltd Crown Home Care Limited Denham Manor Nursing Home Eagle Wood Neurological Care Centre Eaglewood (P J Care) Ecdp Eden Care at Home Ltd Elmsmead Enviva Care Ltd Express Travel UK Ltd Fairview (Choice Care Group) Fremantle Court Garcewells of Maids Moreton Goodenough College Gracewell of High Wycombe Hamilton House Nursing Home Hampden Hall Care Centre Harwood House Headway South Bucks Heathcotes (Southern) Limited</p>
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	<p>Helen & Douglas House Helen Douglas House HFH Healthcare Hightown Praetorian & Churches Hillside Nursing Home Hillside Nursing Home (Aylesbury) Holly Lodge Holy Cross Hospital Home Instead Senior Care (South Bucks) Home Orchard Residential Care Home Hulcott Nursing Home Interserve Healthcare - Telford Jark (Norwich) Ltd Jigsaw Creative Care Ltd Kent House Kharis Solutions Ltd Kimwick Care Home - Rhodsac Community Living Ltd Lakeside Nursing Home Laura Cares Lent Rise Nursing Home Leonard Pulham Nursing Home Lewin House Lifeways Community Care - New Barnett Little Heath Court MacIntyre - Milton Keynes Macintyre School Wingrave Mallard House</p>
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	Mallard House (P.J. Care Ltd) Mallards House Meadow House NH Meath Epilepsy Trust Mencap Milton Court Care Centre MK Supported Housing Limited My Homecare Slough - South Bucks National Society for Epilepsy National Star College Ness M Care Oak House Penley Grange Residential Home Phoenix Care Agency Phoenix Home Care Ltd Precious Homes Ltd - Magic House Precious Homes Support Limited - Roman House Prestige Nursing Norwich Prime Care (Beds) Prime Care (Bucks) Prime Care Support Ltd - Chesham Pulse Healthcare R & S Travel Rapkyns Care Centre REACH - Magnolia House REACH - Sistine Manor Reach - Yew Tree
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	Reach (Aylesbury) Reach Ivy Cottage Really Flexible Care Ltd(Brunos Cottage) Reside Housing Association Ltd Ryan QC Homes (Boothville) Ryerview Manor Salt Hill Care Centre Saxby House - Hightown Housing Association Ltd Seeleys Respite Care Sees the Day Ltd Sevacare (High Wycombe) Shelburne Lodge Nursing Home Sheringham House Care Home Simply Together Social Care Solutions Ltd Sophia Care Home Southernwood (Mencap) SSA Quality Care Agency St Marks Nursing Centre St Pauls Care Centre Stone House Nursing Home Sunnyside Nursing Home Sunrise of Sonning Sussex Community NHS Trust Swanstaff Recruitment Limited Swiss Cottage Nursing Home Talkback
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	<p>The Chiltern Centre The Fremantle Trust - Buckingham Road The Gables (Fremantle Trust GX) The Headington care Home The Heights - High Wycombe The Mount Nursing Home The Princes Risborough Centre Ltd The Rowan Organisation Tithe Farm Care Home TLC Care Homes - Blamsters Farm Totteridge House - Sequence Group Transport Hub 2 Ltd Treetops United Response Universal Care Westbrook House - CareTech Westbury Grange Nursing Home Westminster Homecare Whiteleaf Care Home Windsor Care Centre Woodlands Manor Care Home - Chalfont St Peter Your Own Home Care Ltd</p>
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<p>7. What is the highest rate paid per week for a Complex Care (CHC funded) placement?</p>	<p>I regret to inform you that the CCG is unable to answer all your questions as the resource that we calculate would be required to respond to your questions, would exceed the appropriate limit set out within the section 12 of the FOI Act for complying with requests.</p> <p>Section 12(1) of the Freedom of Information Act 2000 states that public authorities are not obliged to comply with a request for information if it estimates that the cost of determining if it holds the relevant information, locating and retrieving the information and, where necessary, extracting the information from a document would exceed the appropriate limit (as specified in Section 12 of the Freedom of Information Act 2000). This is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to 18 hours work.</p>
<p>8. What is the lowest rate paid per week for a Complex Care (CHC funded) placement?</p>	<p>I can confirm that the CCG holds some of the information requested. However, in this instance we have estimated it would require a minimum of 139 hours to check all of the 835 packages recorded in 2017/18 and ascertain how many were complex. This is because the level of complexity is not recorded on the CHC system.</p> <p>Therefore in compliance with section 17 of the Act, this letter is to inform you that it will not be possible to respond fully to your request within the cost threshold set out by the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004.</p> <p>Please find below the internet link to the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004.</p> <p>Please note that it would be possible to provide the highest and lowest rates for CHC funded placements within the 18 hour limit if the request was widened to include all levels of complexity.</p>

9. What is the highest rate paid per week for a Complex Care (CHC funded) placement for:	
a) Acquired brain injury (ABI)	The CHC National Framework is not diagnosis based; we are therefore unable to provide this data.
b) Stroke	
c) Huntington's Disease	
d) Multiple sclerosis	
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10. What is the lowest rate paid per week for a Complex Care (CHC funded) placement for:	
a) Acquired brain injury (ABI)	The CHC National Framework is not diagnosis based; we are therefore unable to provide this data.
b) Stroke	
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The information provided in this response is accurate as of 29 October 2018, and has been authorised for release by Robert Majilton, Deputy Chief Officer and Director of Sustainability & Transformation for NHS Buckinghamshire CCG.